

Position Announcement 17-12

PROGRAMMER

Office of the Federal Public Defender
Western District of Texas (San Antonio)

(National Information Tech Operations and Applications Development Branch)

THE FEDERAL PUBLIC DEFENDER, Western District of Texas is accepting applications for the position of Programmer (Web Developer), National IT Operations and Applications Development Branch (NITOAD), located in San Antonio, Texas. The NITOAD branch supports the federal defender program's staffed offices in 204 locations throughout the continental United States, Alaska, Hawaii, Puerto Rico, the Virgin Islands, and Guam. The federal defender program operates under authority of the Criminal Justice Act, 18 U.S.C. § 3006A, to provide defense services in federal criminal cases and related matters by appointment from the court to individuals unable to afford counsel.

Job Requirements. To qualify for a Programmer, a person must be a high school graduate or equivalent and have at least three years general experience and four years specialized experience. Some higher education from an accredited college or university, preferably with a concentration in computer or management-information science or a related field, may be substituted for some of the required experience. Notwithstanding any educational substitution, specialized experience in the following areas is required:

The Programmer will be responsible for website maintenance that includes design, development, maintenance of layout, file structure, advanced web authoring, or webpages and websites to support business communications to Federal Defender Organizations (FDOs), the Administrative Office for the U.S. Courts (AO) and the Defender Services Office (DSO). The successful candidate must have excellent oral and written communication skills, organization skills, advanced web development techniques and website publishing experience; proficient knowledge of the Drupal CMS required and prefer knowledge of the SharePoint platform, experience in HTML5/XHTML, CSS/CSS3, ASP.Net (C#) and PHP 5, Javascript (AJAX, JQuery) programming languages; ability to learn and adopt the use of new software programs quickly and proficiently; solid understanding of database design standards and database management (Microsoft SQL, MySQL) with excellent sense of visual and structural design; three years of experience in positions of website design, development, and maintenance. Experience with Adobe Dreamweaver, or other web development software, Adobe Photoshop & Adobe Acrobat Professional.

Experience with a public defender, law offices, or court functions, policies and procedures is desired. This position is classified as "high sensitive." Employment will be considered provisional pending the successful completion of an initial 10-year background investigation with updates performed every five years thereafter. Continued employment will depend upon the successful completion and favorable determinations based on investigation results. Applicants must be U.S. citizens or be eligible to work for the federal government.

The Programmer performs or supervises tasks such as the following:

- Programming and maintaining content of national web sites.
- Website maintenance, web posting, training, and help desk support.
- Performs or monitors systems operations and maintenance activities to ensure the daily operation of FDO national software applications.
- Backups/Restores and reconstructs databases as needed.
- Responds to requests for specific FDO Website features or changes to address management and automation needs.
- Assists in determining manual processes to be automated, performing the requisite systems analysis, and conducting feasibility studies to determine potential development of national applications.
- Assists in evaluating existing automated functions and makes recommendations on technical and operational changes or enhancements to system configurations, usage and procedures so as to enhance the overall effectiveness of systems and FDO personnel.
- Participates in the development and execution of training plans to ensure the effective utilization of installed data processing, office automation, and data communications programs and facilities, coordinating as necessary.
- Performs other duties as assigned.
- This position requires occasional travel.

Salary and Benefits. Starting salary will be fixed commensurate with experience and qualifications within a range from JSP-9, Step 1, to JSP-13, Step 1, and currently yielding \$56,226 to \$85,816 per annum. The position is in the excepted service and does not have the tenure rights of the competitive Civil Service. The position does carry regular government employment benefits including health and life insurance, retirement, and the Thrift Savings Plan. Salary is payable only by Electronic Funds Transfer (direct deposit).

How to Apply. Qualified persons may apply by forwarding a letter of interest (mentioning announcement number 17-12) and résumé to: Maureen Scott Franco, Federal Public Defender, Western District of Texas, 7550 IH-10 West, Suite 200, San Antonio, Texas 78229. (Electronic submissions will not be accepted.) For applicants with disabilities, this organization provides reasonable accommodations, which are decided on a case-by-case basis. To request a reasonable accommodation for any part of the application or interview process, contact Personnel Administrator, Victoria Longoria (210) 472-6700. Position announced September 14, 2017, subject to the availability of funds; open until filled.

The Federal Public Defender is an equal-opportunity employer.